Health Home Quality Improvement Workgroup

The Health Home Quality Workgroup is tasked with the development of learning topics and activities.
This workgroup will meet bi-weekly from 9am to 11am. Proposal will be submitted to IME for review. The plan is to update the SPA based on approved recommended changes.

Date	Topic IHH
February 2, 2022	Level Setting • Federal Requirements • OIG Final Report/State's response

February 16, 2022	Level Setting
	 • Integrated Health Home SPA
	     o What are we meeting now?
	     o What changes were made and why? (Added, Edited, or deleted)
	     o Include SPA from 2016 as supporting documentation.

March 2, 2022	Finish Reviewing the IHH SPA (Starting with Health Promotion)
	     o What are we meeting now?
	     o What changes were made and why? (Added, Edited, or deleted)
	     o Flow chart of what is the authority (Federal code, Iowa code, SPA…)
	     o Include SPA from 2016 as supporting documentation.
	
	 Iowa Administrative Rule (draft)

March 16, 2022	Review of Last meeting's feedback Review of the site feedback, survey, and Listening Sessions. Health Home Providers
March 30th, 2022	Review of Last meeting's feedback Health Home Providers Provider Standards • How does the Health Home Meet? • Peer Support and Family Peer Support IHH responsibility to coordinate services when they qualify for Habilitation/CHW, but services are not available. • Managing Habilitation and CMHW • How does the MCO/Iowa Medicaid support and oversee? • Address feedback of MCO/IME Administrative Oversight Burden

	• Using the larger organization to support the work
April 13, 2022	Review of Last meeting's feedback Provider Standards • Peer Support and Family Peer Support IHH responsibility to coordinate services when they qualify for Habilitation/CHW, but services are not available. • Managing Habilitation and CMHW • How does the MCO/Iowa Medicaid support and oversee? • Address feedback of MCO/IME Administrative Oversight Burden • Using the larger organization to support the work
April 27, 2022	Review of Last meeting's feedback Provider Standards • HIT • CMH/Habilitation Methodologies • Health Home Services documentation on the claim.
May 11, 2022	Methodologies • Health Home Services documentation on the claim. Member Qualifications • MCO/IME Support of Provider Enrollment Activities • How does CMH and Habilitation fit into this?

May 25, 2022	Review of Last meeting's feedback
	
	Member Qualifications
	• Address the LMHP requirement for FI (propose recommendations)
	    o Multiple ask for records, incomplete records, refusing to share records.
	    o Causes an access to Health Home Services barrier
	    o Health Home doesn't want to turn away eligible members
	    o Causing provider abrasion between LMHP and HH
	    o Creates bottleneck
	
	Team Qualifications
	• Nurse: looking at recent Rule, what is allowed?
	• Peer Training: (age requirement, additional training, support needs of the IHH)
	• Care Coordinator: Other Rule, ETP allowance.

June 8, 2022	Review of Last meeting's feedback Health Home Services Include discussion of who can do what. Also,

	examples of documentation. Include HIT requirements for specific services. Function and roles.
	
	• Comprehensive Care Management
	    ○ Definition
	    ○ Health Information Technology
	    ○ Benefit/Service can be provided by…
	    ○ Description (Who can do what under this HHS)

June 22, 2022	Health Home Services Include discussion of who can do what. Also, examples of documentation. Include HIT requirements for specific services. Function and roles.
	
	• Care Coordination
	• Health Promotion
	• Comprehensive Transitional Care
	• Individual and Family Support
	• Referral to Community and Social Support Services
	    ○ Definition
	    ○ Health Information Technology
	    ○ Benefit/Service can be provided by…
	    ○ Description (Who can do what under this HHS)

July 6, 2022	Review of Last meeting's feedback Quality Improvement • Learning Collaborative contents • Newsletter IHH Internal QI/QA structure
July 20, 2022	Review of Last meeting's feedback Quality Improvement IHH Internal QI/QA structure
	Putting it all together. Presentation of Draft Proposal and SPA